

Medical Billing Solutions, Inc.

*Qualified * Affordable * Integrity*



A Letter From our President

Dear Potential MBS Client:

I first of all would like to thank you for taking your valuable time to consider Medical Billing Solutions, Inc. I am very honored that you have chosen to look into our company's services further. To give you some of our history, Medical Billing Solutions, Inc. was formed in 1999. At the time of incorporation, I had been working in the clinical field managing a six-provider group practice, as well as other prior medical practices and large hospital organizations for over 20 years. I was often approached by outside physicians for practice and billing advice because of the success of the practices that I had been managing.

I definitely saw a need in our community for quality medical billing services. I knew that I could manage a medical billing company that not only increased provider's reimbursements, but also had a complete understanding of patient care and how clinical day-to-day operations affect a provider's overall practice income. I wanted to remove the stress and headache of processing billing in-house, but I also wanted to stay connected with my clients so that we became an extension of their practice and not a separate entity.

In 2002, because of the overwhelming demand for quality medical billing services, we were able to expand our services nationwide to clients of all states and specialties. In doing so, we have enabled hundreds of physicians to maximize their reimbursements and significantly grow their practices. I believe that over the years, we have maintained our reputation of being a medical billing company that operates with integrity, honesty and 100% client and patient satisfaction.

I hope that you find our information pleasing and refreshing. I look forward to the possibility of building a relationship with your practice, and I thank you again for your valuable time and consideration.

Respectfully,

A handwritten signature in black ink that reads "Kimberly A. Stevens". The signature is written in a cursive, flowing style.

Kimberly A. Stevens, CPC, RMC, CMSCS
Owner/President

MBS Services to Our Clients

- MBS provides all of our clients with comprehensive and complete medical billing services from start to finish. We take great pride in giving 100% customer satisfaction to not only our clients but our client's patients as well.
- We have over five CPC certified coders on staff. The first point of service is charge review and submission. You will have an assigned CPC certified coder who will review all of your charges for accuracy of coding, and within 24-48 hours of patient encounter, your charges will be processed and submitted to our clearinghouse awaiting returned payment.
- We then immediately receive payer responses back electronically from the insurance carriers ensuring acceptance. All denials/rejections are worked within 24-48 hours of receipt, and any claims that do not show receipt by the payer within seven days are researched and worked appropriately.
- We also track all unpaid claims through a meticulous claims tracking system. If any claim in our system does not have a claim status notation on it in the past 30 days, the claim will automatically generate in our claims worklist, which will trigger our A/R team to investigate and call on the unpaid claim to ensure that the claim is processing correctly and payment will be received.
- Payments are received in two different manners. We receive about 70% of our payments through Electronic Remittance Advice (ERA) and the remaining 30% we receive through manual payment (Explanation of Benefits) EOBs. We try to utilize ERAs as much as possible, and will complete all paperwork necessary to set our clients up with ERAs. For paper EOBs, our clients will either scan and e-mail their payment batches to us, or we can also download payment batches from your bank if you are setup on lockbox. We highly recommend the use of a lockbox to encourage payment batching accuracy and timeliness of receipt.
- All ERAs/EOBs are posted within 24-48 hours of receipt. Any denials of any type are identified during payment posting and assigned to our worklist to be worked by our A/R department within 24-48 hours of receipt. All denials are addressed and worked on to ensure maximum payment and correct insurance processing.
- Once the insurance has paid and patients start to accrue a balance, your patient will be immediately sent a statement within seven days, and from that point forward will receive a statement every 28 days until payment is received.

MBS Services to Clients (cont.)

- After patients have received three statements without making payment, we will send them a letter requesting payment. If the patient does not make payment or contact our office within 30 days to make payment arrangements, then we will provide our clients with a list of patient names that have become delinquent on making payments for our client to make a determination if they want to send the patient to our collection agency. All collection agency balances must be approved by our clients before we can transfer and report the balances.
- MBS also takes all patient phone calls via our toll free line. We make every attempt to help patients by answering their questions, getting them copies of their statements and/or payment breakdowns, and researching any necessary issues with our client on the patient's behalf that might come into question during the time of phone conversation. We also document every single patient phone call conversation in our notation system for future reference.
- When speaking to patients on the phone, we make every effort to establish payment over the phone through either a check by phone or acquiring their credit card information if our client accepts credit cards. We also make phone calls to patients as well in addition to sending statements to achieve payment over the phone.
- In addition to all of the above internal processes, we train all of our staff to look at each account as an opportunity to maximize payment. **We Are Not a Data Entry Company!** Anything that we see that could possibly maximize reimbursement for our clients will be communicated with our clients on a continual basis. We also update our clients with new and deleted codes as well as common Medical Necessity policies that are affecting the payments of their performed services.
- We provide all of our clients with their own personalized custom encounter form and complimentary fee schedule review. We can also load your contracted insurance allowable rates into our system to ensure correct payment is being received.
- We frequently go over the financial status of our client's account through the use of reports and detailed analysis. All questions and requests are always welcome from our clients, and we take every opportunity we can to communicate and learn how to better serve our clients in every capacity. It is our number one goal to make sure that our clients are completely satisfied with our services by giving 110% in everything that we do.

Practice Management Software

- MBS provides all of our clients with complimentary Practice Management (PM) Software through Ingenix-CareTracker. Our software allows you to have unlimited access to Ingenix-CareTracker through a secure internet connection for an unlimited amount of users. We can fully customize the level of access for each user and also restrict users upon request from accessing your PM system outside of your designated office locations.
- We provide complimentary initial and ongoing training to all of our clients through the use of recorded webinars as well as live webex sessions. We can also assist with onsite one on one training if needed.
- When recording patient information, you will have access to built in universal databases, which store all U.S. insurance company addresses and phone numbers and all U.S. referring physicians with NPI numbers, phone/fax numbers and addresses. This will allow your office to reduce data entry and unnecessary research to find correct information.
- Through Ingenix-CareTracker, you will be able to perform all practice management functions such as scheduling, electronic eligibility, recalls, wait lists, automated appointment confirmation calls, viewable patient statements, authorization/referral tracker, current Diagnosis and CPT/HCPCs searchable databases by code and description, front end claim manager edits, customizable patient letters and clinical forms and full access to all financials and a large variety of reports.
- Visits are captured through an electronic encounter form linked directly to the patient on the schedule ensuring that all patient visits are accounted for and no revenue is lost. In addition to electronic encounter forms, our system also scrubs claims at the time of CPT and Diagnosis selection through our Claims Manager software. You will immediately be alerted if your encounter has potential deniable information such as modifier errors, gender and age specific coding errors, medical necessity errors and additional claim requirement errors.
- MBS clients can have immediate point and click access to electronic patient eligibility which enables clients to view if a patient is eligible, insured name and address, ID numbers, group numbers, claims mailing address, assigned PCP, co-pay/co-insurance levels for all specialties, in and out of network benefits, authorization requirements, and how much of the patients deductible and/or out of pocket has been met for the year for individual as well as family levels.

Practice Management Software

Mouse, Mickey | 4/17/2012 11:20 AM | Test Provider | Log Off | Training Group

Chart #7012444 | PCP Smith, Mark A | Insurance: Mercy Health Plans | Last Appt: 04/12/12 15 minute routine

16130103

New Edit Info Elig Refer OI Apts Batch ToDo Letters Corr DocMgt Help

Home | Dashboard | Messages | News

Patient | Scheduling | Transactions | Financial | Clinical Today | Health Record | Doc Management | Reports | Intelligence | Connections | Administration

ToDo(s) 1 | Mail 0 | Faxes 0

INGENIX.
CareTracker™

Practice Management Meaningful Use | Links | Show Figures for All Groups

Front Office	Billing	Clinical
Patients Eligibility: 0 HealthTracker Patient Updates: 1 Missing Patient Information: 1 Unprinted Correspondence: 1	Open Batches: 0 New Insurance: 2 Unapplied Payments: (\$913.00) Verify Payments: 1 Statements: Unprinted: 0 Bad/Fwd Addr: 0	Clinical Open Encounters Overdue Recalls and Letters: Recalls: 11 Letters Due: 11 Open Orders: 49 Results: 8 Prescriptions: Renewals: 0 New: 11 Untranscribed Voice Attachments: 0
Appointments Appointments: 0 Wait List: 1 Appointment Conflicts: 0 HealthTracker Appointment Requests: 3 Expired Reoccurring Appointments: 0	Claims	
Visit		

Electronic Health Records

- With healthcare reform and federal stimulus funding, implementing an electronic health record (EHR) system is a step most physicians will be taking soon. However, not all EHR solutions are created equally—and not all will help you achieve the meaningful use requirements needed to receive reimbursement payments through the 2009 American Recovery and Reinvestment Act (ARRA).
- For a low monthly payment of \$200/month and no upfront costs, MBS can provide your practice with an affordable EHR software provided under Ingenix-CareTracker. Ingenix CareTracker EHR is fully integrated, CCHIT-certified cloud-based EHR solution that is guaranteed to help physicians meet meaningful use requirements.
- Physicians can access their EHR seamlessly from any location through a secure and centralized gateway. All support is provided by MBS, so you know that when you need help or assistance, we are only a phone call away. All of our clients actually prefer to have their EHR supported by their billing company, as this creates a more personal approach, and our clients know that they are valued and an important priority.
- Ingenix-CareTracker EHR is built with cloud computing technology so you get instant updates, reliable connectivity, and access to complete global content—all for a lower total cost of ownership. With Ingenix CareTracker, you simply pay a low monthly subscription fee: no more hassles with architecture management, software, IT fees, or obsolete technology.
- From any Internet-connected computer, physicians can access a secure web interface that is connected to a network of labs, pharmacists, specialists and hospitals. Physicians have the capability to access their patient medical records at any time of the day with information updated immediately for view and access by all users.
- Ingenix-CareTracker is easy to implement, install and use. It provides a secure alternative to traditional, client based EHR systems. With Ingenix-CareTracker EHR, authorized users can log in to their EHR and PM system via a secure web browser using a PC, laptop or iPad. Once logged in, they can access patient records and review medications, patient history, recent orders and test results through the system, which fuses clinical, billing and administrative workflows together and integrates them with Ingenix coding and compliance solutions.

Chart Summary

Mouse, Mickey Encounter N/A | Medications 4 | Allergies 2 | Problems 2 | Notes | Billings, Dee Ann
 Chart #7012444 PCP Smith, Mark Insurance N/A Last Appt 04/12/12 15 minute routine
 DOB 01/01/67 (45 yrs) Gender Male

Info Viewer Prog Rx Order Order Immu Attach Recalls Letters ToDo Edu Refer E&M Visit Screen Print View

Timeframe All Cases Custom: 04/17/11 - 04/17/12 View 2 Column

Chart Summary

- Problem List
- Medications
- Allergies
- Immunizations
- Vital Signs
- Progress Notes
- Encounters
- Documents
- Orders/Referrals
- Results
- History
- Flowsheet
- Correspondence
- Pt Care Mgmt

Type	Open Activities
ORDER	456335 - ABCC8 gene mutations found [Identifier] in Blood or Tissue by Molecular genetics method Nominal
ORDER	292421 - COMPREHENSIVE METABOLIC PANEL W/EGFR
ORDER	107228 - diagnostic mammogram right breast
ORDER	101138 - VALPROIC ACID PANEL
ORDER	101137 - ...

Medications	Qty	Refills	Provider
3/14/2010 Doxepin HCl	0	0	,
11/16/2011 Xanax Oral Tablet 0.25 MG Take 1 tablet four times a day (qid) for 30 days	120	0	Dunn, Kyle
4/1/2011 Allopurinol Oral Tablet 300 MG Take 1 tablet once a	30	0	Patel, Rahim

Encounters & Progress Notes	Type	Provider
4/12/2012 15 minute routine	Visit	White, Damien
11/16/2011 15 minute follow up	Visit	Dunn, Kyle M
5/26/2011	Visit	Patel, Rahim A
4/1/2011 15 minute follow up	Visit	Patel,

Results	Facility	Provider
No Information Available		

Attachments:

4/14/2010 test	Signed: Y
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Problem List	Code	Status	State
4/14/2010 Need Prophylactic Vaccination&Inoculation Flu	V04.81		
2/20/2007 Major Dprsv Disorder Single Episode Moderate	296.22		
11/16/2011 Failure To Thrive	783.41		

Allergies	Reaction
3/14/2010 Aspirin	
3/14/2010 No Known Drug Allergy	

Documents	Name
4/15/2010 Dictation	Record2010.04.15 13.24.47.wav
4/15/2010 Dictation	Record2010.04.15 13.24.13.wav
4/15/2010 Dictation	Record2010.04.15 13.21.02.wav
4/15/2010 Dictation	Record2010.04.15 13.18.54.wav

Correspondence	Description
3/19/2010 ToDo	
3/19/2010 ToDo	
3/19/2010 ToDo	Medical Billing Solutions Inc

Electronic Health Records (cont.)

- Migrating to an EHR solution is easier than you think. We walk you through each step of implementation and provide an unlimited supply of online training, webex and one on one training. Paper charts can be scanned in bulk and quickly populate in the correct sections of your electronic chart.
- Ingenix-CareTracker EHR provides an almost immediate return on investment. Ingenix hosts the software and a central library of interfaces so you will have instant access to the updates you need.
- Ingenix CareTracker EHR offers seamless integration with Ingenix CareTracker PM, a sophisticated PM system that automates time-consuming administrative tasks to maximize accuracy and efficiency. It is also integrated with Ingenix HealthTracker, an online patient portal that unites patients and providers with a secure, online, health care tracking web application that streamlines information sharing and integrates directly with the patient's electronic health record.
- Ingenix has recently partnered with Krames, a leading provider of patient education and consumer health resources. Krames' content makes complex medical issues easy to understand so that patients and their families can make informed decisions regarding their care. This comprehensive database of patient friendly education is integrated directly into Ingenix-CareTracker EHR so that physicians using it now have point-of-care access to more than 4,700 titles available in multiple languages, 3,100 HealthSheets spanning 38 specialty areas, and 1,400 concise, after care instructions.
- With your EHR, you will also be able to utilize the E&M evaluator application to help identify the most appropriate evaluation and management (E&M) CPT code to use when charging for office visits and consultations. A physician can document a patient's history, exam and medical decision and then use the E&M evaluator to assist in selection of the appropriate CPT code.
- Ingenix-CareTracker EHR protects the privacy and security of patient's personal health information (PHI) through its emergency "break the glass" technology available for all patient medical records. Through CareTracker's VIP flagging feature, practices have the ability to safeguard patient confidentiality by protecting medical records of very important or high profile patients.

Progress Note Template

Mouse, Mickey Encounter 11/16/2011 - (15 minute follo... Medications 4 Allergies 2 Problems 2 Notes Billings, De

Chart #7012444 PCP Smith, Mark Insurance N/A Last Appt 04/12/12 15 minute routine

DOB 01/01/67 (45 yrs) Gender Male

Info Viewer Prog Rx Order Order Immu Attach Recalls Letters ToDo Edu Refer E&M Visit Screen Print

Return to Chart Summary

View: Template copy

Template: FP OV Option 4 w/A&P tot ToDo

FP OV Option 4 w/A&P tot save

Name: Mickey Mouse
DOB: 1/1/1967
Age: 45
Date of Visit: 11/16/2011

Problem list reviewed.

HISTORY OF PRESENT ILLNESS:
 Patient comes to the office today for frequent depression.

ALLERGIES:
 Aspirin (3/14/2010)
 No Known Drug Allergy (3/14/2010)

Allergy list reviewed.

CURRENT MEDICATIONS:
 Aspirin-Caffeine Oral Tablet 400-32 MG (4/15/2010)
 Take 1 tablet once a day (qd) as needed
 Refills: No Refills
 Rx quantity: 30
 Allopurinol Oral Tablet 300 MG (4/1/2011)
 Take 1 tablet once a day (qd) for 30 days
 Refills: No Refills

Vital Signs
BMI is outside of normal range; Pulse is outside of the normal range;

1 New Del Sequence
This section supports Stage 1 Meaningful Use

Height: 5 ft 6 in Length: in cm
 Weight: 180 lbs Body Mass Index: 29.0
 Blood Pressure: 145 / 70 Pulse Rate: 150 bpm

TOBACCO ASSESSMENT
This section supports Stage 1 Meaningful Use

Smoking Status: Current every day smoker N Tobacco User
 # pack-years: 360 Date quit smoking:

N Counseling on tobacco cessation
 N Rx therapy for tobacco cessation
 N Discussed Smoking/Tobacco Use Cessation Strategies

Preventive Care
This section supports Stage 1 Meaningful Use - final result date only

Mammography: 03/02/2012 Colonoscopy: 03/17/2011
 Pap Smear: 04/01/2012 Air Contrast Barium Enema:
 Stool Occult Blood: 03/17/2012 Flexible Sigmoidoscopy:
 Dilated Eye Exam: Chlamydia Screening:
 Foot Exam:

Plan Items
This section supports Stage 1 Meaningful Use

Nutritional Counseling Physical Activity Counseling
 BMI Follow Up Plan Documented Dietary Consultation Order
 Contraceptive Use Education

Additional Quality Elements

N Sexually Active Mastectomy:
 Birth Control Device insertion date: 04/03/2012 Colectomy
 Y X Terminal Illness Y N Progressive Neurological Disorder

HealthTracker & Referral Network

- **HealthTracker** is a complimentary service to all MBS clients. **HealthTracker** is a secure internet based system that allows your patients to securely connect to their own personalized patient portal account. Giving patients online access to their patient account is also one of the requirements of Meaningful Use outlined by CMS.
- **HealthTracker** links directly to your Ingenix-CareTracker practice and once activated, you can allow patients to have access to pay their balance online, view their patient statements, download your office forms, view appointment history, cancel upcoming appointments, request future appointments, view news updates from your practice, securely communicate back to your practice and view their demographic and insurance information on file and make updates to their patient information online. Patients can also have access to portions of their medical record to view their allergies, conditions, medications, immunizations, lab results, procedures and vitals.
- In addition to viewing the information listed above, **HealthTracker** allows patients to view and export their CCD file, which is a standardized format that all EHR software's are able to read and communicate with. This is also a requirement of Meaningful Use outlined by CMS.
- If there are certain parts of the **HealthTracker** patient account that you do not wish your patient's to have access, you can simply change the setup of your **HealthTracker** preferences and uncheck any item listed above. Only the items that you select are viewable by your patients.
- An additional complimentary service available to our clients is our **Referral Network**. The **Referral Network** allows MBS clients to reach out to other physicians around the U.S. that you wish to securely communicate and share medical record information.
- If a provider is not already part of the **Referral Network**, all we need is their name, NPI number and e-mail address, and we will make the necessary arrangements to get the requested physician added to the referral network so that you can securely communicate and exchange information with outside physicians. This is also a requirement of Meaningful Use outlined by CMS to have outside physicians as a part of your **Referral Network**.

HealthTracker

HealthTracker
powered by **INGENIX**
CareTracker™

EMPOWER HEALTH CARE CONSUMERS

With Ingenix HealthTracker, you're in charge. Ingenix HealthTracker makes it easy for you to keep track of your vital information such as weight, blood pressure, medications, test results, and vaccination records. With HealthTracker, your personal health record is transportable so you can export it at any time.

STREAMLINE COMMUNICATION

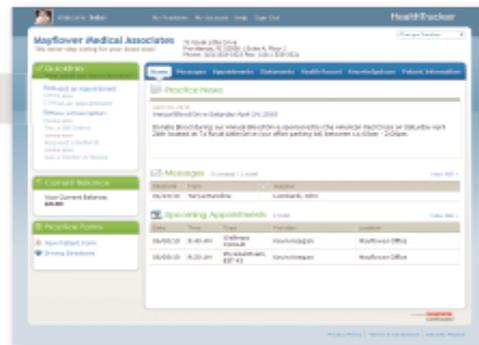
With this powerful online tool, you can directly communicate with your physician's office. Through this portal you can access, enter, and modify important personal and demographic information that is immediately sent to your physician's office. You can request a prescription renewal or new appointment (with the days and times convenient for you) without picking up the phone.

MAKE BETTER DECISIONS WITH EDUCATION RESOURCES

This secure, interactive portal includes a comprehensive library of consumer-friendly medical reference materials including conditions, discharge summaries, and procedure recovery and after-care instructions. Any instructions your physician provides you will be available at any time through HealthTracker.



Learn more at www.healthtracker.com.



INGENIX HEALTHTRACKER FEATURES

From the home page you can request an appointment or prescription renewal, check messages from your physician, and pay your bill online.

Messages

With Ingenix HealthTracker you can **communicate electronically with your physician's office**. Your physician can send you messages containing information pertinent to your medical care; such as lab results, medication lists, forms, and appointment reminders.

Appointments

Request an appointment online, from anywhere at anytime, and include the days and times that are convenient for you. Your appointment request will be fulfilled by your physician and you will receive an appointment confirmation via email. You can also view a printable list of your upcoming, past, and cancelled appointments.

Prescriptions

Submit a prescription renewal request to your physician through Ingenix HealthTracker without having to call the practice. Your physician will enter a new prescription, transmit it to your pharmacy, and send you a message when the prescription has been sent.

Online statements and payment options

With Ingenix HealthTracker, you can **view your statements** and then conveniently make a payment online.

Practice news and forms

The Practice News area **displays news or updates** published by your practice. In addition, your physician's practice can use this section of the portal to gather pertinent forms before your visit.

Televox-Automated Patient Calls

- While patient reminders can help to minimize appointment failures and boost revenue for physician practices, manual calls can be costly and time consuming. MBS clients can benefit from an automated appointment notification process that streamlines office workflow, saving physician practices valuable time and money.
- The costs to MBS clients is a small set up fee of \$400, and then approximately .19 per call. During the setup process, our clients complete a short two page form indicating their call time preferences and what they would like their message to say. You can also include special instructions in your message like what you would like the patient to bring with them to their appointment and how early you would like them to arrive.
- Once the **Televox** setup is complete, you will be able to generate your appointment phone calls by one simple click of a button, and all calls for a particular day and/or provider will be sent to **Televox** to be prepared for calls to be made within your designated timeframe.
- Once calls are made, with another simple click of a button, you will be able to lookup all calls that were made for a particular day to see if your patient confirmed their appointment, hung up, no answer, repeatedly busy, went to answering machine or if the number was disconnected or invalid. From start to finish the whole process only takes a few seconds to complete.
- All call history is stored within your practice management system, which allows for easy record keeping if a patient would ever dispute their appointment or paying for a no show charge. All of your information is kept safely and securely within your Ingenix-CareTracker practice management system.
- To compare the cost effectiveness of using **Televox**, if you saw 20 patients per day for 20 days per month, your total **Televox** monthly fee would be \$76.00 for contacting 400 patients. If you have just a single patient that comes to their appointment that would have otherwise no showed, you would recoup your whole monthly cost for contacting 400 patients by what you would receive in reimbursement from one patient's insurance company. Additionally, you would not incur the extra expense of having a staff member contact 400 patients manually.
- If you would like additional information about **Televox**, please let us know and we can send you a more detailed listing of capabilities and service descriptions.

MyFax & Payment Connect

- We offer an additional service for clients that wish to utilize internal faxing services. **MyFax** is a technology from Protus that provides a secure e-faxing solution that allows you to send and receive faxes online, right from your Ingenix-CareTracker software.
- If you have an existing fax number, you can add an additional fax line (recommended), or you can transfer your existing fax number to **MyFax**.
- You will be able to manage your **MyFax** account through a secure login online to select your preferences and desired settings.
- Once you have created and configured your **MyFax** account, a fax queue will be created in CareTracker. The fax queue is an inbox where faxes are sent and received for a particular fax number.
- You can check the confirmation of outgoing faxes, and you can transfer faxes to different office staff operators. You can also attach fax documents to a patient's medical record for chart documentation.
- Ingenix-CareTracker has partnered with InstaMed, the leading Health Care Payments Network, to **Payment Connect**, a patient payment solution integrated with the Ingenix-CareTracker suite. The new solution helps providers get paid and simplifies the payment process for providers, patients and payers alike.
- **Payment Connect** helps practices increase patient collections and reduce operational costs while enhancing patient satisfaction. **Payment Connect** is an easy-to-use solution that's fully integrated with CareTracker, supporting card swipe and real-time processing of credit/debit cards.
- Many providers have seen an increase of up to 200% in their collections and have quickly collected on patient responsibility. **Payment Connect** gives patients the convenience of paying their bills online with their credit/debit card through their HealthTracker account, thus increasing patient satisfaction since many patients already pay their bills online.
- Patients can securely view their statements online and receive their statements electronically. Clients can reduce operational costs, time and money to collect, post and reconcile payments, since payments are directly allocated to the patient's account upon payment processing.

Meaningful Use

Ingenix-CareTracker can guarantee that you will get \$44,000 of Meaningful Use dollars with less than 2 minutes of work per patient that can be done by you and your staff under your supervision and direction.

Here's All You Have To Do During the Patient Visit to Meet Meaningful Use Requirements:

Registration Clerk:

Record preferred language, ethnicity, and gender (all once)
Enroll patient in HealthTracker (once)
Designate the visit

Medical Assistant:

Record height, weight, smoking status, medications, medication allergies
(all once except if change)

Provider (or.....):

Click Medications and Problem List Reviewed
Record Diagnosis by search or click box
Click to add Rx, Order and Patient Education

Meaningful Use Toolbar

Mouse, Mickey | 4/17/2012 11:17 AM | Dee Ann Billings | Log Off | Training Group

Chart #7012444 | PCP Smith, Mark A | Insurance | Last Appt 04/12/12 15 minute routine

16130103

New Edit Info Elig Refer OI Apts Batch ToDo Letters Corr DocMgt Help

Home Patient Scheduling Transactions Financial Clinical Today Health Record Doc Management Reports Intelligence Connections Administration

Dashboard Messages News

Practice Management **Meaningful Use** Links

Provider White, Damien Date Range 01/18/12 - 04/16/12 Configure Selections

Core Requirements Menu Items Data as of 04/17/12 02:29 AM

Record Demographics	50%	Goal 50%	Record Vital Signs	0%	Goal 50%
Maintain Active Problem List	100%	Goal 80%	Maintain Active Medication List	50%	Goal 80%
Maintain Active Med. Allergy List	50%	Goal 80%	Record Smoking Status	50%	Goal 50%
Clinical Summaries	0%	Goal 50%	Electronic Copy of Health Info	0%	Goal 50%
Generate & Transmit Scripts	0%	Goal 40%	CPOE for Medication Orders	0%	Goal 30%
Drug Interaction Checks		[Self Attestation]	Electronic Exch. Clinical Info.		[Self Attestation]
Clinical Decision Support Rule		[Self Attestation]	Protect Health Information		[Self Attestation]
Clinical Quality Measures (CQMs)		[Self Attestation]			

INGENIX CareTracker™

ToDo(s) 0
Mail 0
Faxes 0

A Few Client References

Barry I. Feinberg, MD of Injury Specialists

"We have been using Medical Billing Solutions, Inc. since July 2008. We are very happy with their services. Dee Ann Billings has been a great help to us and works with the physicians and the staff to solve any problems that may arise."

Mark J. Eavenson, DC of Multi-Care Specialists, SC

"After a very short period of time of being with Medical Billing Solutions, Inc., since August of 2003, this group of highly professional individuals raised my collection percentage to a higher level than it has ever been in 16 years. My only regret is that I should have chosen to use this company many years ago. I highly recommend this firm to any physician or physician group that is interested in raising their current collection percentage."

Anthony E. Malench, MD of Malench & Malench MDs

"Medical Billing Solutions, Inc. has provided medical billing services for our office since May of 2002. The employees are always very helpful when called with questions regarding a claim, resolving any problems, and efficient in submitting claims timely resulting in quicker payments. More importantly, we have seen a major decrease in our accounts receivable since hiring them to do our medical billing."

Sanjay K. Nigam, MD of Southern Illinois Associates LLC

"It is my pleasure to write this letter of recommendation for Medical Billing Solutions, Inc. and its staff. My group practice is located in Glen Carbon, IL. I switched to MBS, Inc. in Jan 2005, and I am very pleased with the services provided by them. I found that they have the friendliest staff on board. They not only provided me with a quality service, but I also found that I could rely on them to get practice related advice as well. I am very impressed with the knowledge of their staff. MBS, Inc. has given me valuable advice on practice management, coding services and billing procedures. MBS, Inc. enables me to focus on my patients and not worry about keeping up with all of the insurance company demands. Choosing MBS, Inc. is one of the best decisions I have ever made. As my practice continually expands, my relationship with MBS, Inc continues to grow as well."

Client References (Cont.)

Hillary A. A. Chollet, MD of Trauma Vascular Surgeons, Inc.

"It is with great pleasure that I write a letter of recommendation for Medical Billing Solutions, Inc. and its staff as I am extremely pleased with the quality of services and knowledge they provide. I have been a client with Medical Billing Solutions, Inc. since January of 2001. By outsourcing my billing I am able to trust that it will be handled with confidence; claims will be submitted efficiently, information will be inputted accurately, and attention to detail will always be a priority. The staff is always more than willing to answer questions and help my employees with coding, insurance credentialing, or resolving billing issues. They are quick to respond to requests needed in our office to help our productivity and take the guess work out of our patient accounts. We have recently had Medical Billing Solutions, Inc. take over our collections for unpaid patient balances, and again, they have demonstrated their ability to take charge and get the necessary payments made. Their continued quality service has resulted in a major decrease in our accounts receivable and I can depend on their professional staff getting the job done right, and in a timely manner. It is with no hesitation that I recommend Medical Billing Solutions, Inc. for all your practice needs."

Don R. Wolff, MD

"I am thrilled to write a letter of recommendation for Medical Billing Solutions, Inc. Prior to using them we were billing in-house which tied up our staff making it hard to focus on the task at hand. Once we outsourced our billing, we were happy to see there was a smooth transition with no drop in payments at all. In addition my income stays steady month after month. Their staff is very friendly and responds promptly to any questions or concerns. They are also much more aggressive about appealing claims and following up on unpaid claims/patient bills than we ever were. As a result our income increased. They do their job so well that my office can focus on taking care of patients."

William G. Bonzelet, MD

"I am pleased to write a letter of recommendation for Medical Billing Solutions, Inc. because of my great trust and confidence that I have for the people in the company. I have been in solo practice since 1999, and during that time, I have taken hard knocks from another billing company that did not follow up on their promises. Medical Billing Solutions, Inc. quickly righted the ship and has kept my cash flow at a very high level since 2001. My staff feels very comfortable calling with questions and my patients have been pleased with the courteous manner displayed by their employees. Therefore, without hesitation, I would recommend their services to any physician."

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